



HOMEAGAIN FACT SHEET

The HomeAgain Difference

- HomeAgain is a comprehensive pet recovery service that has been reuniting lost pets with their owners for more than 10 years. But the new HomeAgain is more than just microchipping. In addition to our world-class recovery service, you and your pet will benefit from a portfolio of services designed to keep your pet safe and well, and give you peace of mind. These services include 24/7 emergency medical assistance and medical insurance for lost pets.
- Thanks to the HomeAgain Microchip Identification System and the Recovery Service, more than 500,000 lost pets have been returned to their families. On average, HomeAgain reunites a lost pet with its family every six minutes.
- HomeAgain is the only microchip that has the patented Bio-Bond™ anti-migration feature to help ensure that the chip stays in place. The chip is made out of an inert, biocompatible substance that won't cause an allergic reaction or degenerate over time.

HomeAgain Services

- **Proactive Pet Recovery.** Microchipping and enrolling your pet in the HomeAgain database maximizes the chances that your pet is recovered should he become lost. The HomeAgain Proactive Pet Recovery Service also offers a whole lot more:
 - HomeAgain will instantly send an email alert to shelters, veterinary clinics, and other members of the HomeAgain network in the area surrounding where your pet was lost
 - HomeAgain offers on-call support by trained counselors to guide and assist you until your pet is recovered
 - HomeAgain will enable you to easily create a "lost pet poster" with your pet's picture and the location where your pet was lost so you can begin the search for your pet
- **24/7 Emergency Medical Hotline Care,** As a member of HomeAgain, you'll have 24-hour access to our on-call veterinarians at the ASPCA Animal Poison Control Center who can offer medical assistance or direct you to an emergency vet, regardless of your location.
- **Pet Medical Insurance for Lost Pets,** HomeAgain provides \$3,000 coverage less a \$50 deductible for medical bills related to injuries and illnesses sustained as a result of a lost pet incident. The insurance is available through PetFirst and that it must be activated by pet owner to be in effect. Only available for dogs and cats.

For more information, contact Julie Lux, 908-298-4774; julie.lux@spcorp.com